# StarTech IT Consulting

## *Introduction Pack*

# Who we are

➢ Founded in 2003, StarTech IT Consulting is a Canberra based IT consulting company.

➢ StarTech IT Consulting is on a range of government panels for project outsourcing and provision of IT professionals, including provision of offshore IT resources.

➢ StarTech IT Consulting is specialized in Cyber Security, MicroSoft technologies, including MVC, cloud development, SharePoint, MS Dynamics CRM, mobile games, data analytics, BI and Reporting.

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# What we do

StarTech IT Consulting provides Fully Managed Software Applications and Infrastructure Services

- Cyber and ICT security
- Needs analysis and preparation of specifications
- Solution development, commissioning and deployment
- System integration, BI & Reporting
- Cloud development and hosting
- Mobile forms and games development
- Provision of software and hardware infrastructure
- Project management expertise
- Product testing, evaluation and assessment
- Staff training and ongoing staff support
- Technical support via our accredited staff
- Direct support to our customers' clients

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# Technical Expertise: SharePoint

➢ Experts in the latest versions of SharePoint (2013 and 2016)

➢ SharePoint upgrades including both on-premises and cloud-hosted

➢ SharePoint customization and integration, including:

- Trim/RM9

- Objective

- Cross platform search

- MS Dynamics CRM

- Lotus Notes

- TechOne

- SAP

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# Technical Expertise: CRM

➢ Experts in the latest version of MS Dynamics CRM

➢ MS Dynamics CRM upgrades and customization

➢ MS Dynamics CRM integration, including:

- Workflows

- SAP

- MS SharePoint

- SaaS

- MVC

- EDM (electronic direct marketing)

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# Technical Expertise: BI & Reporting

- Experts in Power BI and Reporting including:

  - Visualization and Visual Interaction

  - Dashboards and Reports

  - Custom visualization

- Expert in CRM reporting functions, dashboards

- Experts in the MS Business Intelligence software suite, including :

  - MS Analysis Services (tabular & multi-dimensional)

  - MS Reporting Services

  - MS Integration Services

  - Visual Studio with BI Data Tools extensions

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# Technical Expertise: cloud

➢ Experts in cloud-hosting and cloud infrastructure

➢ MS Azure cloud infrastructure hosting

➢ MS Azure hosted development environments to fast-track delivery

➢ Proof-of-concept delivery within a week of problem specification

➢ Dedicated cloud-based project portal for clients, providing access to:

- Requirements

- Tasks tracking

- Code development

- Scheduling

- Client requests

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# Technical Expertise: web sites

- ➢ Experts in modern web site design, development and hosting

- ➢ Responsive development and HTML5

- ➢ Modern frameworks, including Bootstrap and Font Awesome

- ➢ Payment gateway integration

- ➢ WCAG compliance

- ➢ ISM compliance

- ➢ TLS compliance

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# Technical Expertise: mobile apps

➢ Experts in mobile application development, including mobile games

  development

➢ Development of  custom frameworks to support both iOS and Android

➢ Mobile apps and games published in Apple Store

➢ Mobile apps and games published in Google Play

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# Technical Expertise: eCommerce platform

- ➢ Experts in eCommerce platform development, including mobile responsive development

- ➢ Development of integration with various payment gateways including Paypal and credit card etc

- ➢ Development of integration with shipping companies including DHS and FedEx etc

- ➢ Experts in online marketing and SOE implementation

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# Add-ons and Components

➢ MVC and .NET based payment gateway integration

- Different currency conversion

- Calculate GST based on customer location

- Automatically display currency based on customer location

- Mass products upload

- Auto sync with Xero

➢ Cryptographic Signing component

- Cryptographically sign any system generated document

- Protect with personalised stamp or digital signature

- Integration with the Document Generation add-on

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# Add-ons and components (2)

➢ Mobile Apps and Game Framework

- Framework to support developers in both iOS and Android
- Enables rapid development
- Publication supported to both Apple Store and Google Play

➢ Microsoft MVC Workflow

- MVC workflow system integration with SQL databases
- Email notification
- Automated task generation
- Task assignment
- Role-based security
- Support for custom plugins

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# Workflow Software

# Contact

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